



**Art Mathisen**  
President & CEO

Within this section of our website, you will find our Community Health Needs Assessment (CHNA), Community Health Improvement Plan (CHIP) and our Community Benefit Report. In our Community Health Needs Assessment (CHNA), we take an in-depth look at the “health” of our region. This study measures acute and chronic diseases, behavioral health, accidents, health practices, lifestyles and preventative measures. This study breaks these findings into various cohorts: age, ethnicity, sex and economic factors.

Our CHNA serves as a guide in the development of Good Shepherd Health Care System’s Community Health Improvement Plan (CHIP) and our organization’s strategic plan. Our mission continues to drive our efforts in improving the health status of our communities in a manner that balances attention and resources between acute care and prevention/early intervention – where opportunities to improve quality of life and reduce healthcare costs are greatest.

GSHCS also recognizes the importance of identifying and addressing key social determinants of health in developing and maintaining a healthy community.

This year, our CHIP will focus on:

- Mental Health
- Obesity/Nutrition/Physical Activity
- Women’s, Men’s & Infant Health
- Behavioral Health

In FY 2020, GSHCS invested more than \$24 million in Community Benefit. We provided more than \$16 million in Subsidized Health Services and more than \$5 million in Charity Care.

Each of us play a significant role in improving health within our communities. Thank you for your interest in our CHNA, CHIP and the health and well-being of our area. We also welcome your comments and suggestions on ways that we may continue to improve the health status of everyone living within our region.

Thank you,

A handwritten signature in black ink, appearing to be 'A. Mathisen', written over a horizontal line.

**Art Mathisen, President & CEO**  
Good Shepherd Health Care System